25th Anniversary
1994 - 2019

BEC (Systems Integration) Ltd

Industry-Leading Data Capture Solutions for Supply Chain Logistics and Manufacturing

bec
Systems Integration

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bec-systems-integration-ltd
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bec_si
becsiltd

Contact Us:

01254 688 088
info@becsi.co.uk
www.becsi.co.uk

View our Corporate Video here

25th Anniversary 1994 - 2019

BEC (Systems Integration) Ltd

BEC (Systems Integration) Ltd is a leading UK-based supplier of digital and fully-automated warehouse management, shop floor data capture and maintenance & inspection solutions incorporating voice technology, RF scanning and mobile computing.

Using state-of-the-art technology from leading vendors including Honeywell and Zebra, our solutions are designed to deliver enriched operational intelligence, increased worker productivity and enhanced efficiency using real-time, data-driven communication.

- Connect your people, assets & data
- Real-time operational visibility
- Increase accuracy & efficiency
- Seamless integration into any host system
- Data-rich reporting tools & dashboards
- Rapid return on investment

With the aim of removing unnecessary costs from your business, our range of services includes initial consultation, solution advice & design, solution delivery & implementation and after-sales support.

"The new solution from BEC has been a real game changer for us. Everything is now much faster and simpler in terms of our stock operations. Our paper trail has been virtually eliminated and all stock information is now instantly available at the touch of a button."

Joe Walker, Business Systems Development Manager at Haribo

BEC boasts a strong background in the food and beverage, manufacturing and engineering industries. As the UK's largest independent Lawson/Infor M3 integrator, our team encompasses decades of experience in seamlessly integrating data capture solutions to various business hosts, which as well as Lawson/Infor M3, also includes SAP, Oracle, Microsoft Dynamics and IFS.

Having delivered the first integrated voice-directed picking solution for Lawson/Infor M3, BEC has also achieved Platinum Total Solutions Provider (TSP) status with Honeywell Vocollect, the world leader in voice-based solutions for mobile workers.

Through the development of impressive and innovative product handling solutions with voice technology at their core, BEC has helped businesses across a range of vertical markets improve upon their accuracy, productivity and customer service.

With a notable list of clients which includes Estee Lauder, Haribo, Kerrygold, Pilgrims Choice, Cuisine de France, Sellafield and Raleigh, BEC's customers vary from small and medium enterprises to blue-chip household names throughout the UK, Europe and beyond.

BEC's One-Stop-Shop

Support

- Total System Support
- Software Maintenance
- Hardware Repairs

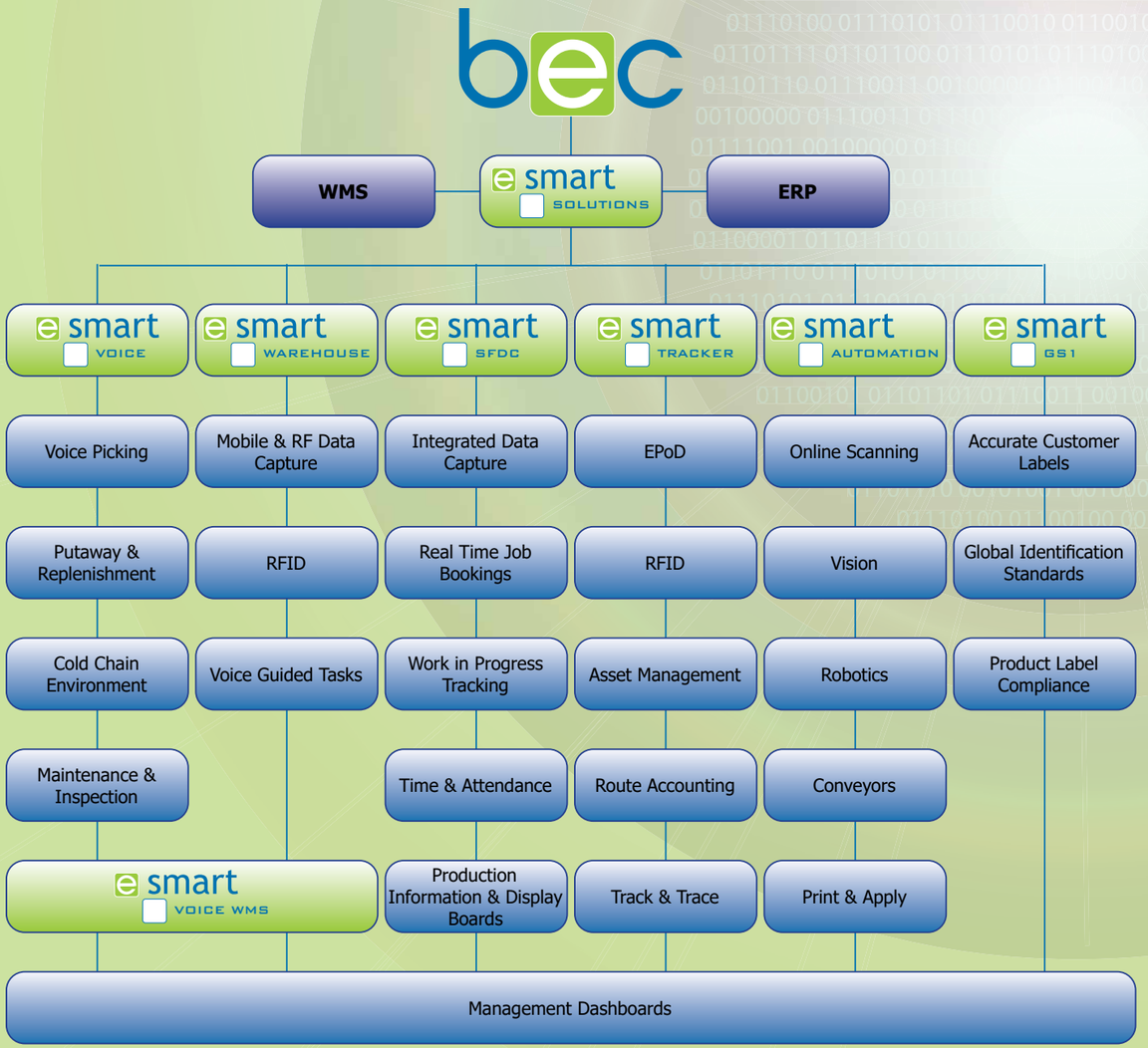
Professional Services

- Consultancy & Advice
- System Design
- Implementation
- Project Management
- RF Site Surveys
- Training

Hardware

- Handheld Barcode Scanners
- Rugged Handheld Computers
- Heavy Duty Printers
- Vehicle Mounted Terminals
- RFID Tagging
- Installation & Configuration
- Printer Consumables

Our Portfolio



eSmart® Solutions

Flexible, fully-customisable and designed to seamlessly integrate into a variety of host ERP systems, BEC's eSmart® Solutions are able to accommodate the specific data capture needs of any business, helping to streamline processes, increase accuracy and efficiency, and ultimately cut costs.

eSmart VOICE WMS

Created with fast-paced, customer-centric enterprises in mind, BEC's eSmart® Voice WMS Solution enables everything within the warehouse to be controlled by voice technology, helping warehouses to be managed more efficiently and effectively.

Combining BEC's proven industry-leading eSmart® Warehouse software platform with Honeywell Vocollect voice technology, eSmart® Voice WMS delivers a powerful, scalable, flexible and dynamic voice solution designed to eliminate inefficiencies within the warehouse.

Built entirely around voice technology this solution has been designed to streamline mission-critical applications, maximise throughput and provide real-time, accurate information on all warehouse processes.

With the ability to seamlessly integrate with any host business system, it allows users to experience the benefits of voice within every aspect of their warehouse, including receiving, picking, cross-docking, put-away, stock movements and dispatch.

Designed with best-of-breed Honeywell Vocollect voice at its core, rather than as an add-on, users can enjoy a fully-optimised voice experience throughout their warehousing facility, helping them to enhance and improve upon their mission-critical processes and applications.

Watch the Horseware Video Case Study

"By implementing a new door-to-door voice solution from BEC, Horseware has improved upon its efficiency, inventory control and order processing; increasing the number of units shipped by 23% without the need for extra staff."

David Minto, Warehouse & Retail Manager at Horseware

"BEC really stood out from other companies we considered. They are very experienced and have a highly specialist knowledge of all things data capture. They gave us every confidence that they would be able to supply a WMS solution that would meet and surpass all of our prerequisites and criteria."

Steve Wigley, Distribution Manager at Raleigh

Watch the Raleigh Video Case Study

eSmart VOICE

BEC's eSmart® Voice Solution encompasses Voice-Directed Technology, an order selection and product picking method which has the ability to reap considerable benefits in the warehouse, distribution centre and beyond. Capable of reducing picking errors by 85% when compared to paper or label-based picking, our eSmart® Voice Solution links directly to any ERP system, ensuring maximum visibility of transaction data.

Boasting a rapid return on investment and suitable for a range of applications including picking, receiving, put-away, replenishment, packing, dispatch and quality control, BEC's eSmart® Voice solution is the ideal choice for businesses who are looking to improve productivity and reduce paper/label consumption whilst increasing profitability and customer satisfaction.

eSmart WAREHOUSE

Without control over inventory, it can be challenging to meet customer orders, plan production or rotate stock efficiently. BEC's eSmart® Warehouse Solution automates all warehouse operations, helping to increase accuracy and productivity, maximise throughput and streamline business processes, whilst removing cost from your business and helping to manage your warehouse more effectively.

Using real-time validation of all transaction data and providing improved visibility of stock, eSmart® Warehouse tracks which orders are being processed, so that customer order enquiries can be responded to in real-time. With inventory transactions being fully traceable from receipt through to despatch, management can make reliable decisions based on real stock levels, reducing the need for surplus stock.

"The eSmart® data capture solution from BEC allowed us to redeploy 4 people previously tied up with data entry into other areas of the business, while also increasing warehouse throughput by around 20% without additional staff."

Alastair Soper, Operations Director at Hallis Hudson Ltd

eSmart SFDC

With the ability to remove cost from any business, right from the process level, BEC's eSmart® Shop Floor Data Capture Solution captures data directly from production line assets, giving manufacturing companies real-time control over data and individual job costings. This helps to lower margins and adhere to ever-decreasing production-to-market deadlines.

Using wireless data capture terminals to streamline data entry processes, eSmart® SFDC eliminates paper-based data capture errors and their subsequent administration costs, whilst reducing the time taken to process data and make the information accessible throughout the organisation in real-time. eSmart® SFDC can be tailored to individual production processes to provide full visibility of shop floor applications, whilst offering improvements in accuracy, efficiency and traceability.

eSmart TRACKER

BEC's eSmart® Tracker Solution is a robust asset management tool that monitors and controls assets on multiple sites, enabling the tracking of assets and people within a business and the distribution network. Combining fixed and mobile readers with asset identification technology, eSmart® Tracker works directly with the back office system to provide real-time updates of asset location, usage and availability.

eSmart® Tracker also supports real-time inventory management which simplifies stocktake processes, avoiding the need for time-consuming stock checks associated with paper-based systems. The ability to monitor asset utilisation helps to identify which resources are in use and allocates free resources to a job, while automatic maintenance scheduling ensures that assets are running at maximum efficiency.

"Replacing our asset management system with handheld devices running BEC's software has allowed us to consolidate systems and improve the efficiency of our teams. We now have enhanced functionality and interaction with the site's M3 ERP system."

John Kirkbride, CMMS Implementation Manager at Sellafield Ltd

eSmart AUTOMATION

Unlike error-prone manual processes, BEC's eSmart® Automation Solution eliminates human error and its subsequent costs. By streamlining production, eSmart® Automation provides decision-makers with instant, real-time updates of key processes, helping to ensure improved accuracy and quality to facilitate fulfilment and planning.

eSmart® Automation allows for the automatic configuration of production line assets, helping to close costly gaps in production, while automatic alerts help to avoid costly mistakes, giving greater control over production and machinery. The solution also supports a number of features, including item counts, barcode positioning, content assessment, match packaging and work orders, as well as the control of weighing scales, conveyors, cutting machines, robotics and direct print and apply machines.

eSmart GS1

The need for accurate, reliable, readable barcodes is critical in the success of any supply chain. Properly considered and deployed barcode systems can dramatically streamline warehouse processes, helping to increase throughput and reducing time and money spent on resolving errors.

With the ability to guide you to the most appropriate barcode solution for your business, from the physical production of readable barcodes to harnessing the power of GS1 standards, streamlining logistics processes or enhancing product traceability, BEC's team of GS1-certified consultants has the skills and expertise to provide the correct combination of hardware, software and services to achieve your supply chain goals in harmony with your ERP system.

eSmart PROOF OF DELIVERY

BEC's eSmart® Proof of Delivery (ePoD) software application is a powerful solution for any company that is involved (either partly or wholly) in distribution. It is ideal whether you are delivering your own product or someone else's items.

Available as an off-the-shelf solution, the software can be tailored to suit the needs of your business thanks to its fully customisable modular format.

Modules include:

Deliveries - eSmart® ePoD provides reliable and accurate proof of delivery and collection, enabling signature and image capture in order to resolve any customer or invoice queries quickly

Vehicle Safety Checks - eSmart® ePoD leads the operator through checks to ensure that the vehicle is fit for use, with available reports to prove regulation compliance

Task Management - eSmart® ePoD enables the configuration of routes, drivers and vehicles, using GPS for location and route planning, as well as task scheduling

Reverse Logistics - when items are returned to the depot, they are booked off the vehicle via the eSmart® ePoD application

Customer Surveys - eSmart® ePoD can also be used to obtain feedback from customers

Designed to be device and operating system-agnostic, eSmart® ePoD is loaded onto each handheld terminal. Using Wi-Fi and/or GPRS to communicate directly with our hosted server, eSmart® ePoD provides near real-time updates to the server and dashboard.

Offering easy integration into most third-party systems including Microsoft Dynamics AX/NAV, Oracle and Ortec, eSmart® ePoD's modular configuration can be tailored to suit customers' exact needs and requirements, providing a host of benefits including:

- Reliable proof of delivery and collection information in near real-time
- Reduction in human error
- Accurate reporting to resolve invoice disputes
- Easy integration with existing host systems

Download the eSmart© ePoD data sheet today

Voice Solutions for Maintenance and Inspection

In today's world, documenting inspection and maintenance checklists continues to be inefficient. For most, the process still requires the technician to enter their observations and findings as a separate process from the actual inspection and maintenance procedure.

At BEC, we provide Honeywell Vocollect voice-based solutions that are purpose-built for the maintenance and inspection marketplace, enabling companies to run a better business with voice. The use of voice technology within these processes now allows a 'Hands-Free, Eyes-Free' environment and has enabled leading businesses to elevate their documentation and compliance to levels never before attainable.

Advantages of Voice-Enabling Your Maintenance and Inspection Processes:

- **Streamlined documentation** by completing observations and findings documentation while performing the actual task
- **Enhanced compliance** with operating procedures to standardise processes through consistent technician behaviour
- **Greater technician retention** with an intuitive solution that motivates and enables technicians to be more productive
- **Faster training** with easy-to-follow documentation and inspection processes for new and existing technician training
- **Process involvement** through the use of best-in-class processes and actionable operational insights
- **Improved safety** by enabling 'Hands-Free, Eyes-Free' operations at the point of inspection

Using Vocollect voice for inspections lessens the back and forth data entry and look up time on a laptop, handheld device or paper form. Speaking commands and verbally inputting data findings directly into the system via a headset with a microphone, all while performing the inspection task, helps to save time and reduce the number of data entry errors.

Specialist Technologies

With a wealth of experience in the full spectrum of data collection technologies and systems, we can offer all the capabilities and skills required to work with you to find the right solution for your business. We pride ourselves on our ability to take an initial consultative approach to fully understand your requirements, in order to ultimately deliver a system that both fulfils and exceeds your expectations.

Voice Systems

Voice systems and Voice-Directed Technology are widely proven within warehouses and distribution centres to produce game-changing results in terms of productivity and pick accuracy, alongside an impressive return on investment. In fast-moving product picking environments, voice systems also help to reduce paper and label consumption, whilst freeing employees to work 'hands and eyes free' from paperwork or RF terminals.

As a specialist in voice-directed technology, BEC is highly experienced in delivering voice systems into a wealth of different product picking environments and ERP systems. We help our customers reap the rewards that voice systems and Voice-Directed Technology can offer their overall business processes, which include time and cost savings, error reduction and solution scalability.

Mobile Data Capture

When choosing mobile data capture hardware, it is essential to understand the environment where the data capture processes will be undertaken, and whether specialist hardware for freezers, wet, industrial or hazardous areas is required. Further considerations include whether access to real-time or batch data is preferred, as well as mobility options for operators on the shop floor or in the field.

Thanks to our experience within a wealth of vertical markets, as well as established partnerships with the foremost technology providers in the industry, we offer a wide range of mobile and voice-enabled technologies. Our mobile data capture solutions are flexible enough to accommodate the specific needs of any business, whilst taking operational, budgetary and environmental considerations into account.

"Using the eSmart® Warehouse solution has given us the ability to scan all items at the point of despatch resulting in our order accuracy improving close to 99.95% (by volume). This has resulted in a reduction in picking errors and has prevented customers receiving the incorrect products or orders causing unnecessary costs to both us and them."

Andrew Turner, Distribution Manager at Polyflor Ltd

RFID Solutions

A variety of different RFID technologies are available for use within our eSmart® Data Capture Solutions. We can assist in all stages of your RFID project, from choosing the correct type of RFID tag and reader, to seamlessly integrating the data capture functionality from the RFID hardware with your core business software.

For the tracking of high value assets in closed loop processes with real-time location capabilities within your facility, we would typically propose a solution based on UHF (Ultra High Frequency) RFID. For lower value high volume items, however, we would normally recommend making use of passive HF (High Frequency) disposable tags operating in the 13.56MHz band.

Wireless Networks

Wireless networks offer a high degree of mobility, real-time connectivity, convenience and scalability to the vast majority of businesses. The implementation of a wireless network is just as important as the selection of a mobile data capture solution. Poor implementation can lead to a loss of data communication and can adversely affect productivity and a company's overall operational performance.

At BEC, we understand the need for strong and secure wireless networks, which is why we offer a range of services to support your overall wireless infrastructure. This helps to ensure that your business can enjoy optimum performance from your wireless framework and your mobile data capture solution as a whole.

Watch the Aliaxis Video Case Study

"BEC gave us the element of confidence which we needed in order to take the next step and improve upon the previously manual processes which were utilised within our facility. They took the time to understand the solution we required so as a result we got everything we asked for – and more."

Tom Hamlyn, Logistics Manager at Aliaxis

Vision Systems

The requirement to ensure that all elements of product packaging are adhering to ever-tighter regulations is becoming an increasing concern for the vast majority of manufacturers. Using advanced digital camera technology, BEC's Vision System Solution helps to eradicate these fears, allowing manufacturers to realise significant time and cost savings.

As well as confirming barcode presence and validation, our Vision Solution deals with date and lot codes, print quality and product quality information, such as shape sorting and routing, liquid fill levels and product presence validation. Poorly labelled goods or incorrectly packaged products are detected before they leave the production line, helping to ensure compliance with both customer and regulatory requirements.

Label Compliance

The demands placed on manufacturers to ensure that all elements of their labelling conform to strict standards have never been higher. Failure to label your products correctly means that your company could face considerable fines as well as product recall, restocking and logistics costs. You also risk the loss of customers and potential damage to your reputation.

BEC can offer a complete labelling solution that detects and rectifies poorly labelled goods before they leave the production line, helping to avoid fines whist increasing efficiency by saving time and effort. This gives our clients peace of mind that they are achieving 100% labelling conformance, helping to protect their company and improving customer relations.

Partnerships

To ensure that we are always able to offer innovative and robust AIDC solutions, we have cultivated partnerships with some of the foremost technology providers within the industry. These partnerships enable us to extend our reach in terms of technological capabilities and competencies, giving our customers total peace of mind that their business is in safe hands.

Our proven and reliable end-to-end solutions help businesses reduce unnecessary overheads, increase efficiency and improve upon their overall performance. This in turn drives tangible and significant benefits into each and every one of our clients' operations, whilst yielding a greater return on investment.

Datalogic ADC is a leading global provider of data capture technology, hardware and services. With an established footprint in the transportation and logistics, manufacturing, hospitality, retail and healthcare industries, Datalogic ADC prides itself on recognising the importance of its partners. Having been awarded Platinum Partner status with Datalogic ADC, BEC is able to fully complement Datalogic's complete range of product offerings to customers in both commercial and industrial markets.

Around the world, Honeywell's channel partners are recognised for their expertise and success in delivering innovative mobile and communications solutions that connect customers with business critical information, as and when they need it. With an intimate knowledge of Honeywell's products and their capabilities within any given application or environment, BEC is highly experienced when it comes to recommending, designing and implementing automated data capture solutions with Honeywell products at their core.

Specialising in Voice Technology, BEC has achieved Platinum Level Total Solution Provider (TSP) status with Honeywell Vocollect, the world leader in voice-based solutions for mobile workers. With a proven and trusted track record in supplying and implementing voice technology within a range of in-premise applications, the new TSP status is representative of impressive and innovative product picking solutions BEC has already created based around the benefits of Voice Technology.

With a rich experience in technology manufacture, Zebra's products are designed to fulfil the hardware requirements within a range of vertical sectors. Having been able to display the skills needed to design, implement and deploy cutting-edge solutions using Zebra's complete range of hardware, BEC has achieved accreditation and authorised reseller status which spans the Advanced Data Capture, Mobile Computing, RFID, Printing and Wireless Local Area Network product segments of the business.

GS1 UK is an independent, not-for-profit organisation which works to make UK businesses much more efficient by using a range of techniques, including barcoding. From the physical production of readable barcodes, to harnessing the power of GS1 standards, streamlining logistics processes or enhancing product traceability, BEC has the knowledge to help steer your business towards leveraging the full benefits of barcodes and GS1 standards.

The Rail Alliance, a leading representative of the UK rail supply chain community, is the rail sector's largest dedicated B2B networking organisation, establishing itself as the go-to membership association for business-to-business diversity, ingenuity and innovation within the rail industry. Our collaboration with the Rail Alliance means that we can offer our solutions to its members in order to assist them to deliver against the industry's challenges and help them to engage in best practices through the advancement, adoption and promotion of high-tech innovation.

Software Support

Your data capture system represents a significant investment for your business, and in an ideal world it should work perfectly all of the time. On the occasion that something does go wrong, downtime can affect your whole organisation.

Successful organisations understand that service and maintenance agreements are not just a safety net to rely on if their systems go down - the right kind of IT support is essential to the success of their entire organisation.

- Keep software up to date with upgrades and fixes
- Helpdesk and telephone support for product-related issues
- Remote assistance to correct any problems with your solution
- Access to support engineers by telephone and email
- Assistance with setup and configuration of new hardware
- Instant access to new product features, updates and fixes
- Additional peace of mind and assurance when critical issues occur
- Advice and guidance when considering process changes or improvements
- Complete support protection – standard or extended hours available

At BEC, our service and maintenance agreements provide an economical level of on-going technical assistance and support to help protect your IT investment whilst receiving expert issue resolution.

They also ensure a single, central point of contact for all our customers' IT support needs, which is underpinned by the hardware vendors themselves.

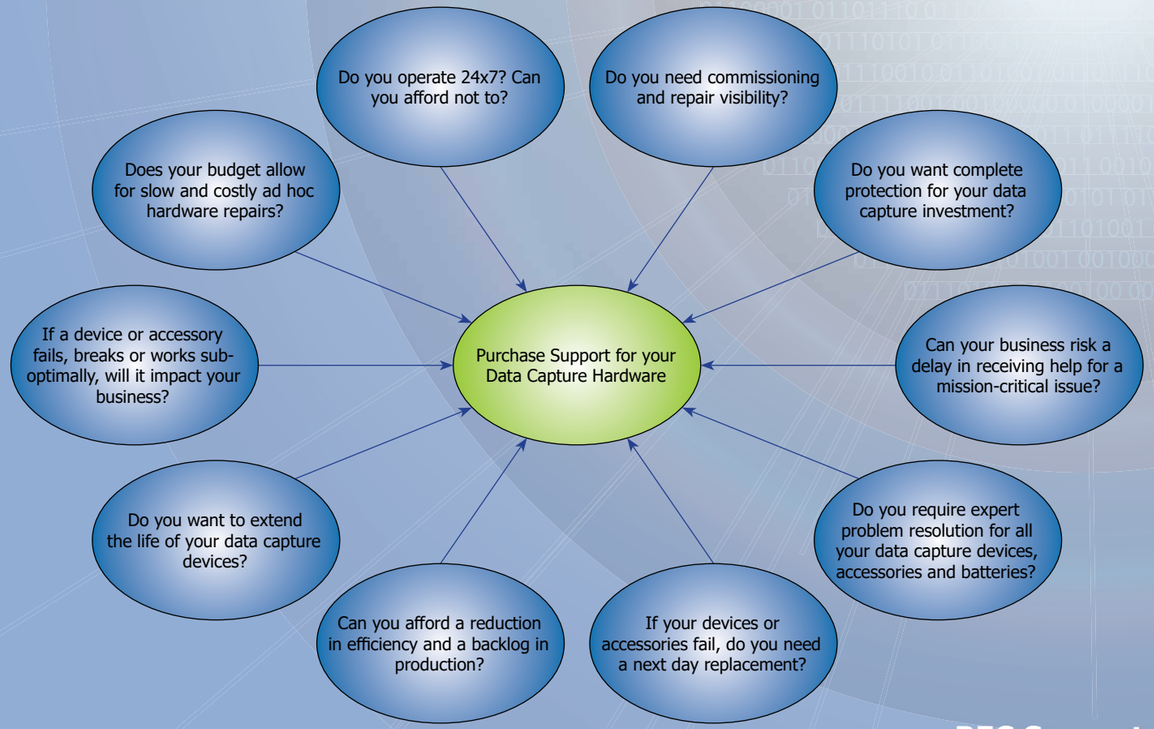
"Thanks to BEC's strong track record within the warehousing and distribution sector, we felt safe in the knowledge that they are a highly experienced one-stop-shop who would supply, manage and support IFS integration, the mobile hardware, the printers, the infrastructure and the software. I was particularly impressed with the fact that we could call BEC at all hours to receive technical assistance if required."

Sunil Solanki, Group Infrastructure Manager at Elektron Technology

Hardware Service & Maintenance

Used on a daily basis, your data capture hardware provides your workforce with the right tools to improve productivity and efficiency at the transaction level. Whilst the hardware is specially designed for harsh environments, unforeseen incidents do occur, from forklifts running over handheld scanners, to water spilt on printers, or mobile computers accidentally dropped from height.

Whatever the cause hardware downtime can affect the whole organisation, from the inability to fulfil customer orders, to creating a backlog in production and preventing your workforce from continuing their tasks. Not only do you have to worry about getting your hardware devices back in operation without delay, you also need to protect your business against further occurrences.



BEC Support
01254 688 098
support@becsi.co.uk

Customers

Over the past 20 years, BEC has been successful in delivering high quality solutions to a wide variety of businesses. We deliver tailored solutions designed to enable our customers to recognise their full potential through the deployment of fully automated systems that enhance their current business practices.

Working directly with our customers from initial analysis of business processes through to design, implementation, training and after sales support, our expertise is driven by a constant focus on the developments within our clients' markets. Our consultative approach and strong industry knowledge enables our customers to leverage the latest best-of-breed products, software and services to maximise their output, with minimal disruption to on-going daily routines.

We are fully equipped to deliver solutions, service and support within new, existing or legacy ERP, WMS, MRP and IT infrastructures, helping to optimise IT environments whilst working effectively and seamlessly within designated timescales.

Key Personnel Profiles

Tony Hampson
Managing Director

With a strong background in technical IT and over 30 years' AIDC industry experience, Tony is one of the founding members of BEC (Systems Integration) Ltd. Starting out as a Software Engineer and Developer, Tony became BEC's Operations Director in 2005 and Managing Director in 2013. With a specific competence in managing resources and a methodical attention to detail, Tony is responsible for handling BEC's post-sales support, infrastructure and the strategy and direction of the company.

Stephen Marsden
Financial Director

Equipped with a Business and Accounts degree and a strong financial and commercial background spanning more than 25 years, Stephen started working for BEC in 1998 as a Financial Consultant. He later became the company's Financial Director in 2005. Thanks to an in-depth knowledge of business monetary control and a diligent, methodical approach to strategic planning, Stephen is responsible for the day-to-day transactions made throughout the entire organisation.

Andrew Briggs
Technical Director

Andrew first joined BEC back in 1999 as a Software Engineer. After culminating over 20 years' valuable experience within the AIDC industry, Andrew became Technical Director in 2013, and is tasked with driving forward the end-to-end supply chain and data capture solutions provided by BEC's Technical Team. With a substantial depth of knowledge around the very latest technologies and ERP systems, Andrew is highly skillled in the integration of complex hardware and software solutions.

Philip Jarrett
Director of Sales and Marketing

With over 20 years' experience within the AIDC industry, Phil has previously held Senior Positions at IBM, Datalogic, Honeywell and his own company, Mi-Zone, where he won the UK's Special Award for Innovation & Technology from the Government's Technology Strategy Board (UK-TSB) in 2009/10. With an intimate understanding of direct and indirect sales of both hardware and software, Phil joined BEC in Spring 2013 and is tasked with driving forward the commercial aspect of the business.

John Griffith
Business Development Manager

John recently joined BEC as a specialist in Maintenance & Inspection applications using Voice technology. After culminating a number of years' experience as an international aftersales motor professional working for dealerships, manufacturers and corporates across the automotive industry, John specialises in the evaluation of our clients' processes working within this industry in order to create innovative business-enhancement solutions.

Eleanor Wilson
Marketing Manager

With over 15 years' marketing experience within the AIDC industry, Ellie joined BEC in October 2013. Ellie has previously held the position of Northern European Marketing Manager at Honeywell, a job which saw her work extensively and collaboratively with a number of Honeywell's pan-European technology partners, distributors and resellers. She has also worked as an Account Manager at Essential Communications, one of the industry's leading B2B technology marketing and PR agencies.

Mark Johnson
Software Development Manager

After gaining valuable experience within the Electrical & Electronic Engineering sector, Mark joined BEC in March 2003 as a Software Engineer. He was promoted to the role of Software Development Manager in 2014. Tasked with overseeing, developing and monitoring BEC's Software Development Team, Mark has a firm handle on all aspects of the development side of the business, thanks to his involvement within and exposure to a variety of different industries.

Andrew Cielecki
Software Developer

Andrew joined BEC in 2013 as a Software Developer, having gained over 20 years' experience within the Auto ID industry, as well as also having previously worked in IT roles within the manufacturing and automotive industries. With a strong IT background which embraces both development and technical support, Andrew has the ability to acknowledge and understand customers' technical requirements and is well-versed in creating versatile and sustainable data capture software solutions.

Find out more @ www.becsi.co.uk

BEC (Systems Integration) Ltd
Blakewater House, Phoenix Park, Blakewater Road, Blackburn, BB1 5RW
Tel: +44 (0) 1254 688 088, Email: info@becsi.co.uk

Voice Systems | RFID Solutions | Label Compliance | Mobile Data Capture | Proof of Delivery | Maintenance & Inspection

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