eSmart® Tracker

Accurately Manage and Monitor Assets with Real-Time Data on the Move

Does your business rely on the efficient operation of key assets? If so, you need timely, accurate, reliable data on asset use, availability and condition. Without this, your ability to track assets, fleet and people effectively can adversely influence costs, productivity and customer relations.

Available for a range of applications such as asset maintenance, field sales and proof of delivery, **eSmart® Tracker** uses electronic forms to streamline and automate business processes. With captured information instantly transmitted to your back-office systems, **eSmart® Tracker** minimises admin costs by eliminating paperwork and the need to re-key data.

Designed to seamlessly integrate with your host business system, **eSmart® Tracker** combines real-time data flows with asset identification technology, giving you up to date information on static and roaming assets, wherever they are. This enables you to be more responsive to customer enquiries and changing circumstances.

ASSET MANAGEMENT

BEC's **eSmart® Tracker** is a highly scalable, asset management solution. Providing a complete audit trail of asset usage, **eSmart® Tracker** supports the monitoring and control of resources across multiple sites and third party locations. With real-time tracking of assets, people and inventory, you can accurately identify what is in use across your distribution network, and reallocate resources as required.

Ideal for servicing and maintenance, **eSmart® Tracker** records the location, quantity, age and value of assets. It supports the scheduling of planned and unplanned activities, enabling you to minimise downtime. Your work crews can check asset care meets service level agreements in real-time, ensuring equipment continues to run at maximum efficiency.

"Replacing our asset management system with handheld devices running software from BEC has allowed us to consolidate systems, and improve the efficiency of our teams by giving them access to enhanced functionality that interacts with the sites' host business system (Lawson M3)."

*John Kirkbride,
CMMS Implementation
Manager at Sellafield Ltd*

Solution Partner

In addition, **eSmart® Tracker** enables you to manage inspections according to best practice and compliance reporting, conduct risk assessments for a safer working environment and generate work reports on the spot.

FIELD SALES

eSmart® Tracker enhances field-based operations and the management of sales across your distribution network. The mobile solution gives you significant time, paper and cost savings. Real-time updates are made direct to your host system, providing instant progress reports on workforce location, jobs and availability for any given day.

Van Sales

Typically used for van sales, **eSmart® Tracker** delivers current information on inventory, product promotions and merchandising, straight to your field-based crews. With fully traceable stock handling and picking processes, personnel can complete monthly stock takes and independently collect orders from stores.

Servicing and Repair

The **eSmart® Tracker** solution is suited to servicing and repair applications, enabling you to capture meter readings as well as take photographs of completed activities. Through the use of electronic forms and signature capture, works reports can be printed and given to the customer immediately, removing the need to re-key data at the end of a shift. In response to customer queries, your field-based teams can quickly prepare quotes, print invoices and take payments without returning to base first.

PROOF OF DELIVERY

eSmart® Tracker is a sophisticated tool that boosts productivity and parcel traceability by automating proof of delivery. Using robust mobile hardware suited to harsh environments, **eSmart® Tracker** eliminates the need for manual tracking, while support for GPS location monitoring and unscheduled collections simplifies delivery processes.

With the ability to provide a full audit trail, **eSmart® Tracker** enables you to trace packages through receipt, checks, sorting and loading, as well as recording moves between vehicles. As information is instantly updated to your back-office systems, you can remove the ambiguity of whether a parcel has been delivered or not.

eSmart® Tracker's 'end of day reporting' enables you to analyse daily totals for deliveries, collections, vehicles and even Health and Safety issues. With accurate comparisons to historical records, you can easily plan for seasonal peaks and ensure you have the maximum number of drivers available.

Routing and Deliveries

Even whilst loading, you can ensure the correct parcels are picked against the schedule, and where necessary, take corrective action before leaving the depot. **eSmart® Tracker** also helps to save time and effort with effective route planning, by matching loads to the most efficient delivery paths, thus reducing fuel costs.

eSmart® Tracker's real-time fleet/driver mapping accurately monitors the location of vehicles even when they are on the move, and if a driver falls behind schedule, jobs are reallocated to ensure timely deliveries.

In addition to receiving 'nearly there' notifications, your customers and account managers can track delivery progress through a web interface, helping to keep them better informed. If a delivery attempt is unsuccessful, **eSmart® Tracker** provides the carding and management of redelivery requests.

eSmart® Tracker also captures signature, date, time and GPS location stamps accurately for full track and trace functionality.

Collections

With real-time communications between your fleet and host system, you can advise drivers of any known problems and automatically adjust routes for unscheduled collections whilst drivers are in transit.

Items can also be scanned at the point of collection, providing ample time to identify unexpected packages. In addition, image capture functionality allows drivers to take photos of damaged parcels, giving you extra security and evidence of the delivery condition.

eSmart® Tracker is an adaptable solution, which can be used to effectively monitor assets, including people and inventory - any time, any place, anywhere.

Call for a FREE consultation on:
01254 688088 or visit www.becsi.co.uk